

UPGRADE LIVE ARCHIVE

Support for Live Archive has been discontinued in Live Backup version 3.30. If you have Live Archive installed, you may continue to use it with Live Backup 3.30 using your existing Live Archive connections.

ATEMPO LIVE BACKUP®

QUICK UPGRADE

If you have Live Backup Server or Console 3.30 or later installed, you may upgrade to Live Backup 3.33, while maintaining clients' databases, settings, and configuration. You may upgrade Live Backup Client 3.00 or later to Live Backup 3.33. This Quick Card covers the following:

- ❖ Pre-installation requirements
- ❖ Upgrade Live Backup Server
- ❖ Upgrade Live Backup Clients
- ❖ Upgrade Live Archive

Important: If you have a previous version of Live Backup Server, you must either upgrade sequentially, or uninstall the old version, and then install Live Backup 3.33. Note that if you uninstall Live Backup Server, all protected data is lost. For details, see the *Live Backup Installation and Setup Guide*.

PRE-INSTALLATION REQUIREMENTS

See the *Live Backup Installation and Setup Guide*.

UPGRADE LIVE BACKUP SERVER

1. Run Live Backup Setup:
 - ❖ If you have the Live Backup 3.33 DVD, insert Disc 1 into the DVD drive of the Live Backup Server computer.
 - ❖ If you have downloaded the upgrade from the Atempo Web site, run LBSetup.exe from the download folder.
2. Live Backup Setup begins. Click **Next**.
3. On the Install Live Backup screen, click **Install Live Backup Server**.
4. On the Prerequisites Check screen, make sure all prerequisites are installed, and then click **Next**.

Live Backup Setup detects the presence of a previous version.

5. Follow the instructions on your screen.
6. If you want to notify all clients of the upgrade as soon as the Live Backup Server upgrade is complete, select the **Send upgrade notifications to all clients immediately following Live Backup Server upgrade** option. If you choose this option, then depending on the Live Backup Client's settings, an upgrade notification will appear on the Live Backup Client computer each time the user logs into the computer, until the client upgrade is complete or the upgrade begins automatically. Only the Live Backup Super Users may change these settings.

IMPORTANT

Live Backup 3.33 Server supports the following versions of Live Backup Client: 3.20, 3.21, 3.30, 3.31, 3.32 and 3.33.

If you have an earlier version of the Live Backup Client software installed, then the Live Backup Server will not support that client, and the client computer's files will *lose protection*. If Setup detects this condition during upgrade, it will display a warning message.

To save a list (text file) of all outdated client names, groups, and version numbers, click the **Save the list of outdated clients** button, and then select a name and location for the list.

You can either continue the upgrade with the knowledge that some Live Backup Clients will lose protection until you upgrade them, or you can cancel the Live Backup Server upgrade, and then upgrade the Live Backup Clients first.

UPGRADE LIVE BACKUP CLIENTS

After upgrading Live Backup Server, deploy the Live Backup Client upgrade. To upgrade Live Backup Clients, complete the following steps:

- ❖ Deploy the upgrade to the client computers
- ❖ Receive the upgrade notification and install
- ❖ Monitor client upgrades

Deploy the upgrade to the client computers

Broadcast a notification of the client upgrade over the corporate intranet:

1. In the Live Backup Console, expand **Live Backup Servers**, and then expand *servername*.
2. Expand **Server Tools**, and then click **Web-based Client Deployment**.
3. Select the **Enable Web-based client distribution point** check box.
4. To send a notification to each client computer, select the **Notify clients of available upgrade** check box.
5. Click **Apply**. Live Backup will send a notification to your Live Backup Client computers that an upgrade is available.

Receive and install the Live Backup Client update

When the Live Backup Client update is available, a notification is sent to the Live Backup Client computer, and begins installing immediately upon receipt.

If either the user logged into the client computer or the Live Backup Client itself has Super User privileges, then this default may be changed to display an update notification message before launching installation. This configuration then applies to all users of this particular Live Backup Client computer.

From this notification, the user should click **Browse** to launch the Web installation of the Live Backup Client Upgrade, and then follow the instructions in the Upgrade Web page.

Monitor client updates

After deploying a Live Backup Client upgrade, you can monitor its progress.

1. In the Live Backup Console, expand **Live Backup Servers**, and then expand *servername*. Click **Clients**.
2. In the details pane, check the **Version** column. Updated clients will contain the new version number, such as 3.33.xxxx. To see a list of clients that are no longer supported, click **Stopped Clients**.